



## **CAPABILITY STATEMENT**

Upholding your site's cleanliness to the highest standards.



# Acknowledgement of Country

Wyuna Cleaning Services acknowledges the Traditional Custodians of Country and their connections to land and community. We pay our respects to their Elders, past, present, and emerging, and extend that respect to all Aboriginal and Torres Strait Islander peoples today.





A team with over 25 years of experience, Wyuna Cleaning Services is dedicated to redefining excellence in cleanliness.

We provide services in Kalgoorlie and Perth, Western Australia, and extend our offerings to mine sites located within 300 km of Kalgoorlie, including Kambalda, Norsman, Leonora, Laverton, Leinster, and Southern Cross.

We are proudly fifty per cent run and operated by a proud Ngadju Man - Nathaniel Munro; we understand this region better than most.

#### **Our Vision**

To be the premier partner in cleanliness for the mining and construction sectors. We are driven by a passion to deliver dependable and meticulous cleaning services that hold safety to the highest standards.

### **Our Mission**

We are committed to being reliable and delivering quality work. You can count on us to arrive on time, stay focused, and fulfil our commitments. Our services meet all necessary regulations and go beyond what is expected. We will ensure that spaces are ready for use, emphasising cleanliness, service, and safety.

## **Overview**



#### **Our Values**











## **Our Services**



We understand that our commercial clients in various regions have unique requirements, and we provide multiple services customised for each project. Our offerings include, but are not limited to:

- Routine Cleaning: Encompasses the general maintenance of offices, sanitising washrooms and kitchen areas, and tasks such as wiping, disinfecting, sweeping, vacuuming, mopping, and emptying trash bins.
- Detailed Cleaning: This service covers glass polishing, cleaning high-touch surfaces, emptying fridges, detailing appliances, maintaining window seals and tracks, and sanitising computers and desk areas.
- Shutdown Cleaning: Comprehensive services include floor stripping, sealing and polishing, high-pressure washes, window cleaning (ground floor level only), disinfecting, wall scrubbing, and specialised care for selected areas.
- Post-Construction Cleaning: Our services cater to heightened dust and debris challenges following construction projects.
- Consumables Supply: We provide consumables at cost plus 10%, which includes dispensers, garbage bags, sanitary bins, towels, soaps, toilet paper, and sprays.

We offer competitive pricing that factors in cleaning products and well-maintained equipment, all tested and tagged to suit each specific task—this includes equipping our vehicle fleet to meet mining specifications.

Our team is supplied with personal protective equipment tailored to their tasks and the environments in which they operate. This may include uniforms, helmets, safety goggles, gloves, and masks.

We are committed to ongoing training and equipment upgrades to ensure we remain safe, efficient, and effective in delivering our services.



## **Our Team**

#### Nathaniel Munro - Director

Nathaniel was born and bred in Kalgoorlie and is a proud Ngadju Man. He shares the same drive and passion for the industry and is a Director at Wyuna Cleaning Services.

Nathaniel is also passionate about his AFL and art, creating Wyuna Cleaning Service's Aboriginal logo.



#### Lynda Stone - Managing Director

With over 25 years in the cleaning industry in Western Australia, Lynda is a proud resident of Kalgoorlie; she deeply understands the local industry and its unique conditions.

Her dedicated team, also rooted in the community, shares her commitment to excellence and safety.

#### **Our Culture**













#### Excellence in Service, Safety, and Community Commitment:

Wyuna prides itself on delivering outstanding results while being welcoming and responsive to our client's needs.

At Wyuna, our skilled team is dedicated to delivering outstanding service daily. Each member is experienced, thoroughly vetted, and holds essential qualifications, including police checks and WA C Class driver's licenses. Before joining, they complete a medical assessment to ensure they are fit for work.

Our team completes vital paperwork every morning and conducts a 'Take 5 risk assessment' to identify potential hazards proactively.

We promote communication and collaboration through daily pre-start meetings and weekly toolbox discussions for sharing ideas and addressing concerns. Our leadership team regularly conducts cleaning audits to ensure we meet and exceed our service delivery commitments.

#### Good Governance and Commitment to Safety:

Safety is at the forefront of everything we do at Wyuna. We partner with leading experts to ensure our practices comply with Workplace Health and Safety regulations, covering all employee matters, legal requirements, and industry standards.

#### Commitment to Community:

At Wyuna, we take pride in actively supporting our local community by sponsoring uniforms and awards for regional sports teams. Our investment in community initiatives enhances the quality of life in our towns, strengthens social connections, and promotes individuals' physical and mental well-being.



